

2007/2008

Annual Report



**JASPER MOUNTAIN**
Hope for Children & Families

Our Original Mission is Alive and Well

Jasper Mountain's mission is "to bring hope and healing to traumatized children and their families and to enhance the physical, emotional and spiritual health of our clients and staff." In the Jasper Mountain "village," the overall growth and health of children, their families, and our employees is the purpose of our work.



Jasper Mountain Plots Its Own Path

Many people notice that Jasper Mountain is not like other programs of its type. Some can't decide if the agency has not caught up with the times, or whether it's ahead of its time. It is true that some mental health initiatives over the past decade are at odds with how Jasper Mountain provides care. From our perspective, these initiatives are at odds with the needs of seriously traumatized children. Short-term interventions that focus primarily on stabilizing an immediate situation within a managed-care framework leave little room for addressing the significant neurological damage that can seriously affect children for life if not addressed at an early age. What has always been the hallmark of our programs is to meet the long-term needs of children regardless of the difficulty or the amount of time and work this takes. We believe this approach is the most logical, the most effective and even the most cost-effective in the long run. Even if it may not be currently popular to treat the deeper causes of mental health problems, Jasper Mountain plans to continue prioritizing what children need, not what is currently the trend.

National Impact of Jasper Mountain

For many years Jasper Mountain has resisted requests to expand our organization to other geographical areas. Instead, we have preferred to share what we do and what we have learned about helping children and families through written information, training events and consultation work with communities that are developing their own locally-based services. In the past year this effort has included expanding the information resources available through our Internet website, consultation and training in other states and in Canada, and partnering with other states to serve children in our Oregon setting, and then to transition them back to their local community resources. Over the past five years, agency staff members have provided training in Hawaii, Iowa, Vermont, Idaho, Michigan, Washington D.C., Maryland, Wisconsin, Texas, Virginia, Washington, California, and twenty communities throughout Oregon. In addition, staff members have trained parents and professionals in Canada, Iceland and El Salvador. We continue to believe that by sharing information with others we can help more children than by providing all the services ourselves and attempting to expand our programs to other geographical areas.



The Crisis Response Program Completes Three Impressive Years

In 2008 the Crisis Response Program completed its initial contract of three years, and during that time has been called the finest program of its type anywhere. The program provides 24/7 assistance to families who have a mental health crisis by means of a hotline, mobile crisis team response, crisis respite care and referral for ongoing help to prevent future crisis situations. The program is coordinated by a three-way local partnership called the Child and Adolescent Network (CAN). The three partner agencies are Jasper Mountain, Looking Glass Youth and Family Services and The Child Center. Together we provide a coordinated team that is able to respond to a family in crisis anywhere in Lane County, at any time and any day of the year. In the first three years the program responded to 1,884 crisis situations, 662 cases required a crisis team intervening in the home, and 1,244 days of respite care were provided. The huge success of the Crisis Response Program led to a three year contract renewal with funding until 2011.





Continuity of Care Includes Longevity of Key Staff

One measure of a healthy organization is longevity of staff. Is our agency a place where employees choose to invest not only their time but their careers? The answer is that although Jasper Mountain has staff turnover in entry level positions (young staff mostly right out of college), it maintains excellent longevity of managers and key program coordinators. Members of the management team average 16 years with the organization and program coordinators average over 12 years of service. Experience matters in many ways, and it also reflects the level of investment some exceptional professionals have made in what they view as an exceptional organization. Our key staff members are pleased to have found a place to further their careers and we are pleased they have chosen Jasper Mountain as their organization of choice.

How Do We Know Our Programs Produce Results

A challenging question often posed to treatment programs is the following: “How do you know your services produce positive results?” At Jasper Mountain we love to be asked this question. We collect extensive outcome data in all our programs and the results reflect a very important aspect of our work: short-term progress generally leads to long-term change. Outcome data from our intensive treatment programs reflects that the most serious behavioral problems in the children we serve are either eliminated or significantly improved. Overall impairment improves from “severe” to “moderate.” The majority of our children over the last 11 years have transitioned into less intensive treatment settings, reflecting their ability to stay in homes and in the community. From our follow-up data we know that the significant improvement children make while they are within our programs continues into a positive trend for five years after graduation. This last measure may be the most important. Why? We see our mission reflected in our clients—progress while these children are participating in the program is good, but long-term progress continuing for years after graduation is what we are most interested in achieving. Can lasting change be achieved with even the most disturbed children? Our data reflects that our programs do bring hope and healing to very challenging children, and this helps prepare them for a positive future.



What We Hear From Clients and Referral Sources

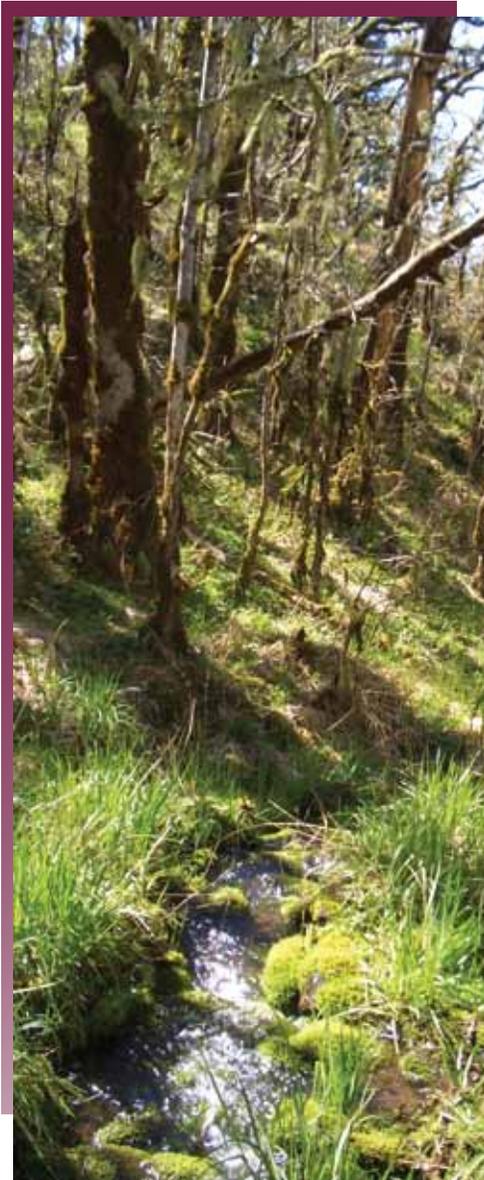
Consumer response to services is an important indicator of whether or not we are fulfilling our mission. This past year extensive effort went into improving the response rate and means by which consumers provide us feedback regarding their experience with the agency and the help they received. The overall scores are very positive and very consistent. New feedback forms were developed this year where consumers rate the



agency's performance in ten areas. Similar to previous years, there was very little dissatisfaction expressed. Examples of responses this year include: "I felt respected by agency staff," rated 4.78 out of a possible 5.0; "The services I received improved our situation," 4.75. This year the overall rating of the agency resulted in: Excellent 76%, Good 24%, Average 0%, Poor 0% and Very Poor 0%. Many consumers offered specific comments such as thanking individual agency employees. Overall the comments reflected appreciation for the help they received. This pattern was also noted in extensive feedback from referral sources. The typical message is one of appreciation and some form of the following statement: "Your services have helped when others did not, thanks for all you have done."

What Makes Jasper Mountain Unique

Jasper Mountain has many strengths. Its services provide a comprehensive continuum of care for young children with mental health needs: outpatient, intensive community-based wraparound, day treatment, crisis stabilization, residential assessment and evaluation, 24/7 mobile crisis response, treatment foster care, and intensive psychiatric residential treatment. The services represent dozens of proven approaches with children. The staff are skilled and experienced with the most challenging children. The settings and facilities are impressive and designed specifically for these children. Perhaps the most unique aspect of the organization, however, is how all of the above strengths work together forming a synergy to support and provide hope for a much better future to the children who come to us after previous help has been insufficient. Jasper Mountain is a family and comprises a village of caring professionals, volunteer community leaders, children who deserve a positive future, and families who deserve help and hope. Over our 26 year history, we continue to hear from throughout Oregon, the United States and internationally that the treatment family known as Jasper Mountain is one of a kind.

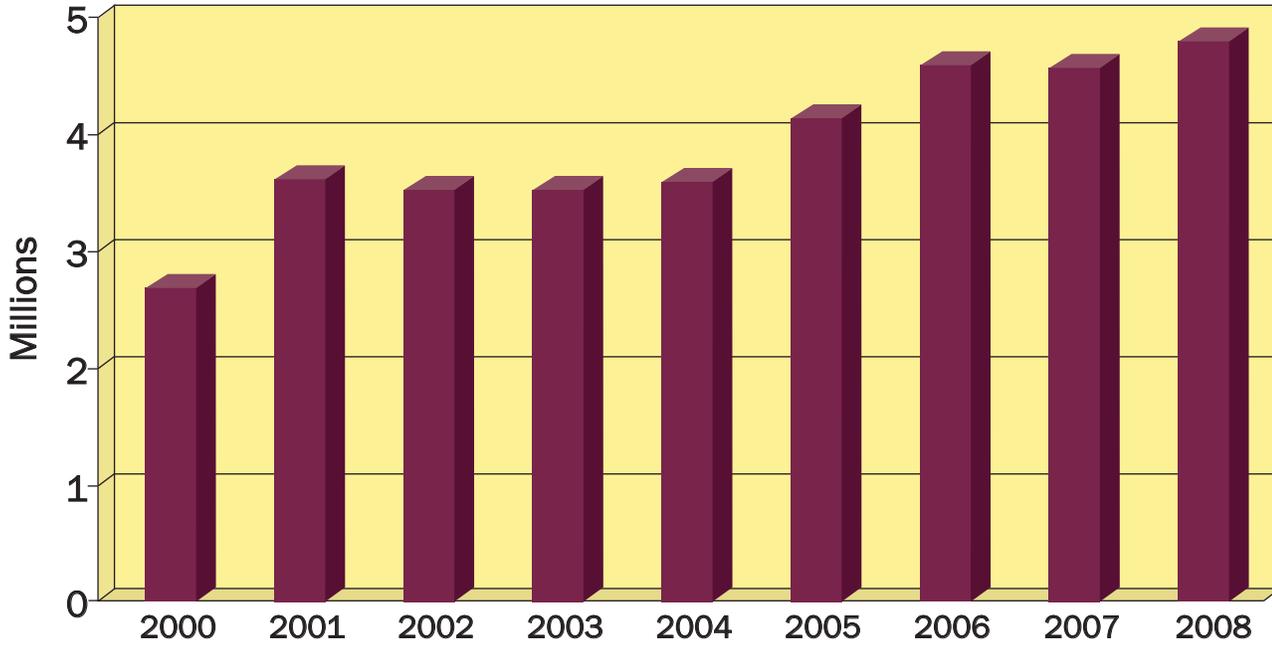


Meet the Board of Directors

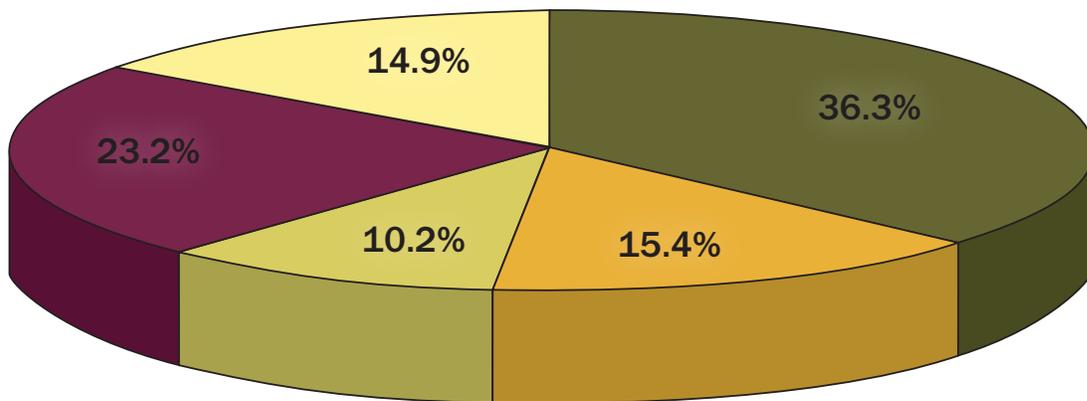
Any good organization will have a strong, knowledgeable and committed board of directors working behind the scenes. The Jasper Mountain Board of Directors is no exception. It is a group of dedicated community members who generally avoid the limelight and do whatever is needed to oversee and support the services provided to the public. The board is currently led by Dr. Debra Eisert of the University of Oregon and Oregon Health Sciences University. Our vice president is long-time board member Chuck Davis of the Springfield Utility Board. The secretary of the board is former board president Steve Cole of Forest Paints. The treasurer is Gary Buss who retired after a career with Weyerhaeuser. Other long-time members include former board president and former Springfield City Manager Mike Kelly and former board president and Assistant U.S. Attorney Frank Papagni. The dean of the group is Linda Beach, a member for over 25 years who works with the U.S. Forest Service. Other board members include Rob Morris of Fred Meyer, Randy Nawalaniec of the City of Springfield, Barbara Lucas of McKenzie Broadcasting, Gene Heinle of Springfield School District, retired, and the newest member is Parke Blundon of Wells Fargo. All together the board members represent 126 years of service to the organization and they have served with distinction.



Budget Comparison 2000-2008



Expenses for 2007-2008 by Program



SAFE Administration JMC School Community-Based Services

Board of Directors

Dr. Debra Eisert, President
University of Oregon and
Oregon Health Sciences
University

Chuck Davis, Vice President
Springfield Utility Board

Steve Cole, Secretary
Forrest Paint Company

Gary Buss, Treasurer
Weyerhaeuser Company,
Retired

Linda Beach
U.S. Forest Service

Parke Blundon
Wells Fargo

Gene Heinle
Springfield School District,
Retired

Mike Kelly
Springfield City Manager,
Retired

Barbara Lucas
McKenzie River Broadcasting

Rob Morris
Fred Meyer Corporation

Randy Nawalaniec
City of Springfield

Frank Papagni
U.S. Department of Justice

Management Team

Dave Ziegler, Ph.D.
Executive Director

Judy Littlebury
Director of Operations

Dan Silver, M.Ed.
Jasper Mountain
Residential Director

Jeff Huston, MS, LPC
SAFE Director

Don Landauer
Chief Financial Officer

Kiva Michels, LCSW
Clinical Supervisor

Office Locations

Jasper Mountain
37875 Jasper-Lowell Road
Jasper, OR 97438
Ph: 541.747.1235
Fax: 541.747.4722
dan4jmc@yahoo.com

SAFE Center
89124 Marcola Road
Springfield, OR 97478
Ph: 541.741.7402
Fax: 541.726.9869
jeffh@jaspermountain.org

Website

www.jaspermountain.org

